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info@gcew.limited
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JOB DESCRIPTION (November 2023)

Grace Clean Energy & Water Limited will commence its new operations in Nairobi, Kenya on 1st December 2023 and seeks to employ motivated and skilled technicians, electricians, and individuals with experience installing solar systems.

Please visit our website at <https://gracecleanenergywater.limited/about-us>

Job Title: Junior Support Technician – Nairobi, Kenya

Job Begin: November or December 2023 / Interviews second half of November 2023

Duties and Responsibilities

- Learn how to install and service the Company's water purifiers with spare parts products, namely carbon and sediment filters and UV lamps. You will be trained by our experienced and talented Technical Managers.
- Carry out and oversee the maintenance and repairs of the Company's the products – water purifiers, solar-systems and back up power sets - in the field;
- Listen and convey related technical issues at customer sites to the Technical Manager as may be required from time to time;
- Prepare a short report on customers visited and work done. Provide the the Technical Manager and the Customer Service Representative a copy of this report.
- Submit weekly report to the Technical Manager.
- Train customers and other possible end users, when necessary.
- Actively participate and contribute suggestions and idea during the Company's team meetings.



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- Promote and sell the Company's product lines – both water purifiers and solar powered products in Kenya. Sales Commissions are paid for all closed sales and such sales talent is rewarded with Company bonus paid annually.
- Contribute stories and content for our Website, LinkedIn and Instagram.

Sales Executive Background/Requirements

- High school diploma, technical training certificates.
- University degree is advantageous.
- ***Experience installing solar systems, battery power sets and water purification systems is a definite plus***
- Effective communication skills / Team Player
- Excellent customer service skills

If you seek to work at a professionally managed and teamwork-oriented company with significant growth potential, please send your CV, cover letter and current salary to:

Mrs. Jackline Babirye, Business Controller jackline@gcew.limited or
Mrs. Dinese Hannewald, Chief Executive Officer dinese@gcew.limited

Thank you.